



EACH VEHICLE SHOULD USE ONLY ONE TRANSPONDER

When you get your new transponder, **please remove all old transponders / tags** to keep your account in good standing and to ensure you receive the discounted toll rate.



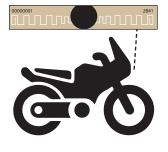
VEHICLE STICKER TAG INSTALLATION IN THREE EASY STEPS:

STEP 1: MAKE SURE YOU DO NOT HAVE ANY OLD TRANSPONDERS ANYWHERE IN OR ON THE VEHICLE. If you do not remove old transponders, the transponder you are installing may not function properly. Then clean and dry the **INSIDE** of the lower left corner of your windshield.

STEP 2: Check the '**Transponder** / **Vehicle Details**' on your customer profile letter that was sent with the transponder to ensure you place the proper tag in the correct vehicle (for accounts with multiple vehicles only).

STEP 3: PLEASE USE CAUTION AND DO NOT BEND THE STICKER TRANSPONDER TAG.

Carefully peel off the top portion sticker tag, the reader chip may be damaged and not work properly if the tag is bent. Then secure the **TOP STICKER TAG ONLY** on the **INSIDE** of your windshield in the **LOWER LEFT CORNER**.



MOTORCYCLE STICKER TAG INSTALLATION IN TWO EASY STEPS:

STEP 1: MAKE SURE YOU DO NOT HAVE ANY OLD TRANSPONDERS ANYWHERE ON THE MOTORCYCLE. If you do not remove old transponders, the transponder you are installing may not function properly. Clean and dry the motorcycle headlight so that the sticker tag adheres properly.

STEP 2: PLEASE USE CAUTION AND DO NOT BEND THE STICKER TAG.

Carefully peel off the sticker tag, the reader chip may be damaged and not work properly if the tag is bent. Then place the sticker tag horizontally 1 inch from the bottom of the headlight, center the sticker tag before adhering to light. **DO NOT PLACE THE TRANSPONDER ON ANY METAL SURFACE.**





SWITCHABLE HOV TRANSPONDER INSTALLATION IN THREE EASY STEPS:

STEP 1: MAKE SURE YOU DO NOT HAVE ANY OLD TRANSPONDERS ANYWHERE IN OR ON THE VEHICLE. If you do not remove old transponders, the Switchable HOV Transponder may not function properly and may result in a toll charge while travelling in HOV mode. Clean and dry the **INSIDE** of your windshield under the rear-view mirror.

STEP 2: Check the '**Transponder / Vehicle Details**' on your customer profile letter that was sent with the transponder to ensure you place the proper tag in the correct vehicle (for accounts with multiple vehicles only).



STEP 3: Then peel off the top layer of the double-sided tape and affix the transponder on the **INSIDE** of the windshield below your rear-view mirror with the **HOV / TOLL** switch side facing the driver.

WHEN TRAVELING WITH LESS THAN THE REQUIRED NUMBER OF CARPOOL / HOV OCCUPANTS: PAY TOLL: The Switchable HOV Transponder should be set to the green "TOLL" position.

WHEN TRAVELING WITH THE REQUIRED NUMBER OF CARPOOL / HOV OCCUPANTS:

CARPOOL / HOV: The Switchable HOV Transponder should be set to the red "HOV" position.

REMEMBER TO SWITCH BACK TO TOLL POSITION WHEN NOT CARPOOLING. THE USER IS FULLY RESPONSIBLE FOR THE PROPER USE OF THIS TRANSPONDER!

REMOVING YOUR STICKER TAG: If removed from your windshield, a sticker tag CANNOT be reused.

If you have your windshield replaced, you must request a replacement sticker tag. To remove a sticker tag from your windshield, peel off, scrape off remaining residue, and then clean the area with an alcohol wipe or windshield cleaner.

REUSING YOUR SWITCHABLE HOV TRANSPONDER: A Switchable HOV Transponder CAN be reused.

If you switch vehicles, simply call the ExpressToll Service Center to re-assign your transponder to the proper vehicle on your account.

ONLINE ACCOUNT MANAGEMENT: Manage your account online at **expresstoll.com.** You can log in to update contact information, add or edit vehicle information, change payment information and access discounts offered through the **ExpressToll Rewards Program.**