



VEHICLE REGISTRATION HOLD RESOLUTION PAYMENT PLANS

Vehicle Registration Hold Resolution Payment Plans

To ensure equitable payment from all toll road users, the ExpressToll service center, on behalf of the E-470 Public Highway Authority [and/or High Performance Transportation Enterprise] is offering either the lump sum payment option or the extended payment plan, both of which are outlined below.

Both plans recoup the full amount of tolls due at the approximately 35% higher License Plate Toll rate plus a portion of the accumulated delinquent charges/fees.

The plans were created to be flexible, practical and fair to the 96 percent of customers who do pay their tolls on time.

Both options require the vehicle owner to open ExpressToll accounts for future toll road usage.

The ExpressToll service center will retain billing and contact information should the customer default on any portion of the payment agreement. The vehicle owner will become a customer who pays for toll road service in a timely manner and will receive the lower ExpressToll rate.

Vehicle owners with vehicle registration holds unwilling to open a ExpressToll account will be required to pay the full amount of all tolls and all accumulated delinquent charges/fees.

The ExpressToll account under both payment plans must be kept in good standing until the agreed upon amounts are paid in full. If the vehicle owner with a registration hold defaults any portion of the agreement, the violator will be subject to further enforcement action, including civil lawsuits and reinstatement of vehicle registration holds for all unpaid tolls, charges, fees and civil penalties resulting from a hearing officer’s final order.

These alternative payment options will be offered to vehicle owners with registration holds only upon the initial placement of a vehicle registration hold.

	Lump Sum Payment	Extended Payment
ExpressToll Account Required	Yes <i>Account must remain in good standing for duration of agreement</i>	Yes
Tolls Paid in Full	Yes	Yes
Late Charges	Waived	\$5 per registration
Collections Charges	Waived	\$20 per account in collections
Civil Penalties & Adjudication Fees	\$25 per civil penalty assessment notice plus \$20 adjudication fees	\$25 per civil penalty assessment notice plus \$20 adjudication fees
Vehicle Registration Hold Removed	Upon receipt of full payment	Upon receipt of signed and notarized payment plan agreement
Failure to Maintain Payments or ExpressToll Account	-Vehicle Registration Hold reinstated with DMV -Amount due reverts to full amount including all tolls at LPT rates, all charges, fees, civil penalties and adjudication fees on the account prior to the executed payment plan agreement.	

Unpaid future tolls subject to additional civil penalties and further enforcement action.